

WHO PAYS THE BILLS FOR MY ACCEPTED CLAIM?



TRAVELERS UPPER MIDWEST CLAIM CENTER

Workers Compensation Unit

PO Box 2928

Overland Park, KS 66201

Phone: 1-800-348-6944

Fax: 1-877-389-4682

NEED HELP OR HAVE QUESTIONS?



ST. OLAF COLLEGE OFFICE OF HUMAN RESOURCES

Jessica Smisek, Human Resources Coordinator

Phone: 507-786-3068

Fax: 507-786-3960

Email: smisekj@stolaf.edu

Minnesota workers' compensation system employee information sheet

What does workers' compensation pay for?

- Medical care for the work injury, as long as it is reasonable and necessary
- Wage-loss benefits for part of your lost income (there is a three-calendar-day waiting period before these benefits start)
- Benefits for permanent damage or loss of function of a body part
- Benefits to your spouse and/or dependents if you die of a work injury
- Vocational rehabilitation services if you cannot return to your pre-injury job or to your pre-injury employer

How are workers' compensation benefits paid?

Your workers' compensation benefits are paid by an insurance company or your employer, if your employer is self-insured. State law sets the benefit levels. Please note: pursuant to statute, the insurer can obtain medical information specific to your work injury without your authorization.

If the insurer accepts your claim for wage loss benefits and you have been disabled for more than three calendar days:

- The insurer will send you a copy of the *Notice of Insurer's Primary Liability Determination* form stating your claim is accepted.
- The insurer must start paying wage-loss benefits within 14 days of the date your employer knows about your work injury and lost wages. The insurer must pay benefits on time. Wage-loss benefits are paid at the same intervals as your work paychecks.

If the insurer denies your claim for wage loss benefits:

- The insurer will send you a copy of the *Notice of Insurer's Primary Liability Determination* form stating it is denying primary liability for your claim. The form must clearly explain the facts and reasons why the insurer believes your injury or illness did not result from your work.
- If you disagree with the denial, you should talk with the insurance claims adjuster who is handling your claim. Your employer's insurance company can answer most questions about your claim.

Insurer name:

Phone :

- If you are not satisfied with the response you receive from the insurer and still disagree with the denial, you should contact the Department of Labor and Industry at one of the numbers listed below to see what to do next.

If you have other questions or need more help, call the Minnesota Department of Labor and Industry Workers' Compensation Hotline:

Twin Cities and Southern Minnesota: (651) 284-5005 or 1-800-342-5354; TTY (651) 297-4198
Duluth and Northern Minnesota: (218) 733-7810 or 1-800-342-5354

Your call will be answered by experienced workers' compensation specialists, who will provide **instant, accurate information and assistance**.

Additional workers' compensation information is available on the department's Web site at:

www.dli.mn.gov/WorkComp.asp

Your employer is required by law to give you this information. This material can be made available in different formats, such as large print, Braille or audio, by calling the numbers printed above.

Updated June 2009 (Web address change only). This form may be copied or reproduced electronically. Do not file this form with the department.

Workers' compensation -- Follow the process of a workers' compensation claim

Disclaimer: The information on these web pages provide a general overview of the Minnesota workers' compensation system for educational purposes only. It is not a complete description of workers' compensation law or of the topics discussed and should not be construed as offering or providing legal advice. Those with questions about workers' compensation law are encouraged to contact the Department of Labor and Industry for more information or a lawyer for legal advice.

