

# **BLUE CARE ADVISOR™ APP**

Getting the most out of your Blue Cross benefits

### GETTING STARTED WITH YOUR BLUE CARE ADVISOR APP

Blue Care Advisor lets you connect online to all your benefits, claims, and get personalized recommendations on steps you can take to improve your health.

Blue Care Advisor's mobile app works on most devices and is available for iPhone or Android. If you already have a Blue Cross and Blue Shield of Minnesota member account, you can still use the same username and password for the Blue Care Advisor mobile app.

## ONCE YOUR HEALTH BENEFITS ARE ACTIVE, YOU CAN SET UP YOUR ACCOUNT

Install the app for free



From the Apple App Store or Google Play, download the correct app by typing, **Blue Care Advisor**, in the search, then click on the GET button to install the app.



Or scan this QR code using your phone's camera

# **?** Register to set up your personal account

If you do not already have an online member account, you will need to register. You will need your member ID from your Blue Cross member ID card that is mailed to you to set up your account.

**?** Create your username and password

Follow the steps on your screen. **The email address must be unique to you** (meaning the same email address cannot be used for more than one person on your health plan).

Get your verification code and finish your set up

You will receive a code to the email address you provided within a few minutes. After entering the code, your account set up is complete.





### WE ARE HERE TO HELP

Please call Blue Cross customer service at the number listed on the back of your member ID card with any questions about setting up your account or your benefits.