

## TERMS AND CONDITIONS

Vietnam: Then and Now

Led by Dave Van Wylen '80, Professor Emeritus of Biology, St. Olaf, and Principal, Office of Possibilities, Hope College, and Pat Van Wylen '80, Retired Visiting Scholar Coordinator, St. Olaf  
February 16–March 2, 2024, Optional Cambodia Extension, March 2–5, 2024

**Your registration cannot be accepted until you read the following terms and conditions, check the “I agree” button on the online registration form, and pay the \$500 per-person deposit.**

### Trip Pricing, Inclusions, and Exclusions

#### Core Vietnam Tour

The tour price is \$4,378 per person, based on double occupancy. Inclusions and exclusions vary from tour to tour. Please read the following information carefully.

**Inclusions:** discussions led by Dave and Pat Van Wylen, a dedicated national guide, accommodations, breakfast daily and group meals as listed on the itinerary, admissions for group activities, flight from Hanoi to Hue, flight from Da Nang to Saigon, ground transportation during the tour, gratuities to group guides, drivers, and meal servers, and some limited medical coverage while overseas. For single occupancy, add \$450.

**Exclusions:** *Airfare to and from Vietnam is not included.* Participants are solely responsible for all expenses not specifically included in the tour fee. Examples of excluded expenses are: airfare between your home town and Vietnam, airport transfers in your home town, required entry visa (about \$25), any recommended immunizations or vaccinations, baggage insurance, trip cancellation insurance above \$2,000 lifetime coverage, beverages at group meals, laundry, dry cleaning, phone charges, room service or other items of a personal nature, expenses incurred during free time or non-group activities, lunch and dinner, unless specifically included on tour itinerary.

#### Optional Cambodia Extension

The extension price is \$931 per person, based on double occupancy. Inclusions and exclusions vary from tour to tour. Please read the following information carefully.

**Inclusions:** discussions led by Dave and Pat Van Wylen, a dedicated national guide, accommodations, breakfast daily and group meals as listed on the itinerary, admissions for group activities, flight from Saigon to Siem Reap, ground transportation during the tour, gratuities to group guides, drivers, and meal servers, and some limited medical coverage while overseas. For single occupancy, add \$80.

**Exclusions:** *Airfare from Cambodia to your home town is not included.* Participants are solely responsible for all expenses not specifically included in the tour fee. Examples of excluded expenses are: airfare between your home town and Cambodia, airport transfers in your home town, required entry visa (about \$35), any recommended immunizations or vaccinations, baggage insurance, trip cancellation insurance above \$2,000 lifetime coverage, beverages at group meals, laundry, dry cleaning, phone charges, room service or other items of a personal nature, expenses incurred during free time or non-group activities, lunch and dinner, unless specifically included on tour itinerary.

## Payments and Refunds

This schedule is based on payments St. Olaf College must make to tour vendors to guarantee group rates. We highly recommend that you purchase additional trip cancellation insurance at the time of registration to recover your payments should you need to withdraw from the tour.

Because of ongoing uncertainty surrounding COVID-19, it is possible that a tour could be postponed. In such a case, while we will strive to make full refunds when we can, there are certain expenses that may not be refunded to either St. Olaf or the participant.

Deposit due: \$500 upon registration  
Refund if you cancel: Full refund (\$500) until June 14, 2023. If the deposit is made after June 14, 2023 there is no refund.

Interim payment due: \$1,000 by June 15, 2023  
Refund if you cancel: \$500 until November 30, 2023

Final payment due: December 1, 2023  
Refund: None, unless the tour is full and your place can be resold

Cancellations must be in writing.

## Travel Insurance

Some travel insurance is included in the trip pricing, as follows:

Emergency Medical Expenses: ..... \$100,000 Each Person / Each Injury or Sickness  
Emergency Medical Evacuation: ..... \$1,000,000 Each Person / Each Injury or Sickness  
Medical Repatriation: ..... \$1,000,000 Each Person / Each injury or Sickness  
Accidental Death and Dismemberment: ..... \$200,000 Each Person  
..... \$2,000,000 Aggregate Any One Accident / All Persons  
Security Evacuation: ..... 100% of Usual and Customary Charges  
Natural Disaster Evacuation: ..... \$100,000 limit per person / \$1,000,000 per event  
Trip Cancellation coverage: ..... \$2,000 lifetime maximum per insured person  
Trip Interruption coverage: ..... \$2,000 per insured person per policy year/and lifetime maximum,  
3 day maximum benefit period

Excluded activities: skydiving/parachuting; hang gliding; bungee jumping; mountain climbing; pot-holing; ziplining; motorcycle riding; and scuba diving – unless scuba diving is assigned as part of the curriculum of study for course credit.

Excluded causes of loss: suicide\*; AIDS; routine or elective medical care; normal dental; acne; pregnancy or pregnancy related procedures including abortion; and loss due to participation in Specified Athletic Sporting Events\*\*

\* Repatriation of remains is covered, but medical care for self-inflicted injury is not.

\*\* Specified Athletic Sporting Events are: Football, Boxing, Gymnastics, Ice Hockey, Lacrosse, Martial Arts, Rodeo, Skiing (water or snow), Surfing, Swimming, Diving, Wrestling, Basketball, Baseball, and Equestrian are excluded when participating in the event professionally or when representing the institution as part of the institution's athletic tour.

Note that trip cancellation coverage is provided up to \$2,000 and only for medical reasons. If you are interested in additional trip cancellation coverage, check your credit card's travel benefits. Some credit card companies offer insurance on baggage loss, travel accidents, trip cancellation and medical and/or legal assistance when the travel is purchased with that credit card. St. Olaf recommends you consider purchasing additional insurance to cover these possibilities.

### **Participant Requirements**

A valid U.S. passport is required of all U.S. citizens. Citizens of other countries are responsible for inquiring about rules and regulations.

Alumni & Family Travel tours vary in pace, but in general, they require you, the participant, to be capable, without assistance, of walking a minimum of five miles per day, standing for 2 to 3 hours at a time, of climbing stairs that may not have handrails, of climbing in and out of a variety of transportation vehicles, of keeping pace with an active group of travelers on long days of traveling, of dealing with the emotional highs and lows that can occur when experiencing a different culture, and of being capable of traveling with a group for several hours each day. St. Olaf has published specific requirements for each Alumni & Family Travel trip. You are responsible for reviewing the specific requirements for your tour and judging the appropriateness of these travel activities to your physical, mental and behavioral capabilities. Any participant who is unable to fulfill the tour requirements may have their registration cancelled. Any participant who has demonstrated an inability, in the opinion of the tour leader, of keeping up with the group or of safely participating in tour activities may be prohibited from participating in certain activities.

When it is possible to do so, St. Olaf strives to make reasonable efforts to accommodate disabilities and other special needs of tour participants if we are notified at the time of registration. If you have a special need regarding your participation in the tour or will need an accommodation, you should contact the Alumni & Family Travel Director as soon as possible. Unfortunately, St. Olaf may not be able to accommodate all special needs. Facilities, resources, accommodations and protections for disabled and special needs individuals can be sharply limited outside the U.S. St. Olaf reserves the right to refuse to make an accommodation when not required to do so by law.

You are expected to behave in a reasonable manner toward other travelers, tour leaders, staff and other persons with whom you come into contact during the tour. If you behave, in the opinion of the tour leader, in a way likely to disrupt the enjoyment or endanger the safety of other travelers, you will be expelled from the group and will have to make your own arrangements to return home. No refunds for the unused portion of the tour will be given.

### **Itinerary**

St. Olaf reserves the right to change or cancel itineraries, hotels and other tour components whenever it is deemed necessary. If this occurs, every effort will be made to offer alternate dates and/or tours. Published times on itineraries are as accurate as possible but subject to change due to traffic, weather, mechanical and any other conditions beyond St. Olaf's control. St. Olaf expressly disclaims any liability for any damages that

may be incurred for any changes, cancellations or delays on any itinerary on any St. Olaf Alumni & Family Travel tour. St. Olaf does not accept liability in the case of any passenger being denied boarding by any airline carrier due to the carrier's over-booking of a flight or for any other reason unrelated to St. Olaf's actions. Site visits and the order of the itinerary may be rearranged or substituted at the discretion of St. Olaf. Photos shown on St. Olaf web pages are reflective of the area(s) visited, but may not be included in the actual tour itinerary.

### **Single Travelers**

St. Olaf always reserves rooms for single travelers. However, the number of single rooms available on a tour is limited. Therefore we recommend that you register early. A supplemental charge will apply for a single room. If you are traveling alone and wish to share a room, we will do our best to find someone of the same gender and smoking preference to share with you. If you are matched with a non-smoking roommate, it is mutually agreed that you cannot smoke in your hotel room. When a roommate cannot be found, the single supplement will be charged.

### **Baggage**

Baggage and personal effects are the sole responsibility of the owners at all times. Although every effort is made to handle participants' luggage as carefully as possible, St. Olaf is not responsible for and does not assume liability or accept claims for loss of or damage to luggage due to breakage, theft, or wear and tear through hotel and group carrier handling.

### **Photos**

Participants may be photographed for the educational and promotional purposes of St. Olaf. You agree that St. Olaf is authorized to use for any purpose any pictures taken of the group and comments made on evaluation forms.

### **Other Terms and Conditions**

In offering this tour, St. Olaf does not control or guarantee the personnel, equipment, operations or performance of anyone furnishing accommodations, products or other services in connection with these travel arrangements. Therefore, St. Olaf does not assume responsibility for injury, damage, expense, inconvenience or any other loss experienced to person or to property in connection with the products or services of such suppliers. The type of loss over which St. Olaf has no control and for which St. Olaf cannot be and is not responsible includes, without limitation: (i) any act or omission on the part of any supplier of products or services or other party who is not under the direct control of St. Olaf; (ii) any defect or failure of any vehicle, equipment, product or service which is owned, operated or otherwise used by a supplier; (iii) any financial problems of a supplier which causes non-performance by that supplier; or (iv) any other cause, condition or event which is beyond the direct control of St. Olaf.

During the tour, you may have the opportunity to participate in various optional activities, such as athletic activities or excursions. St. Olaf does not control any of these activities and will not be and is not liable for any injury, damage, expense, accident, delay, inconvenience or other loss arising out of or relating to participation in such activities.

Travel documents will not be issued until St. Olaf has received a signed original of these terms and conditions, the Release and Waiver, and the Traveler, Emergency Contact, and Health Information form from the participant.