

Suzie M. Shoshal

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EDUCATION

St. Olaf College, Northfield MN

Anticipated Graduation: May 2024

BA: Environmental Studies, Sociology/Anthropology

GPA: 3.62

Concentration: International Relations

Related Coursework: Environmental Policy, Intermediate Macro Theory, Social Science Research: Quantitative Methods

WORK EXPERIENCE

Residence Life Junior Counselor, St. Olaf College

September 2022- May 2023

- Facilitated the transition of 29 first-years to campus and served as a resource in their acclimation
- Planned and executed a series of welcome programs that fostered a sense of community in the residence hall
- Reported resident experiences to the Area Coordinator through emails, weekly reports, and meetings that informed further social and academic development activities for residents

Christmas Fest Phone Operator, St. Olaf College

October 2022- October 2023

- Processed 100+ orders for pre-sale Christmas Fest tickets by phone in a fast-paced environment
 - Mediated customer complaints by listening to concerns and communicating with supervisors to find an effective resolution for each issue
 - Corresponded with customers via emails and voice messages to fulfill order requests and address questions promptly
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LEADERSHIP EXPERIENCE

Executive Member, Taylor Center for Equity and Inclusion, St. Olaf College

May 2022-Present

- Hosts regular meetings with 15+ student leaders to help improve overall leadership strategies
- Collaborates with other student organizations to implement integrated events that promote inclusivity across campus
- Establishes programming strategies that best support the development and growth of student organizations

Executive Committee Member, Hostile Terrain 94, St. Olaf College

February 2022-Present

- Attends bi-weekly committee meetings to conceptualize the installment of the art exhibition to raise awareness for migrant death at the US/Mexico border
- Develops supplemental programming that increased public visibility of the core objectives of the exhibition, in collaboration with academic and student life departments on campus
- Collaborates with student organizations to create events that foster a meaningful conversation about migrant lives

Co-Chair, SOMOS, St. Olaf College

March 2021-Present

- Coordinates weekly meetings and event logistics effectively to enhance member experience in the organization and encourage active participation
 - Serves as a liaison between SOMOS and other student organizations to effectively establish plans for event and project collaboration
 - Evaluates the performance of executive team members each semester and ensure organizational goals are being met through critical feedback procedures
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RESEARCH EXPERIENCE

Co-Researcher, Social Science Research, St. Olaf College

September 2022-November 2022

- Conducted client-based research on racial and ethnic equity and inclusion at St. Olaf College
- Facilitated three focus groups and developed a survey that identified the frequency and impacts of microaggressions in the classroom
- Reported results and recommendations through a 20-page paper and poster presentation